

# Bold Discounts Functionality FAQs

This guide answers several frequently asked questions in regards to functionality with Bold Discounts.

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## Can I create a Buy/Get type discount using Bold Discounts?

No. Buy/Get type discounts cannot be created in Bold Discounts.

Buy/Get type discounts can be created via Bold Bundles on the premium plan. Please visit [Bold Bundles Pricing & Overview](#) for more information on how this feature works.

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## Can I create discount codes in Bold Discounts?

Discount codes are not created in Bold Discounts.

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## Can I use regular or automatic discount codes when using Bold Discounts?

By default, discount codes cannot be applied when a product has been discounted in Bold Discounts. This includes automatic discount codes.

You can allow stacking between automatic discount codes and discounts via Bold Discounts when using the Admin Price Sync feature. For more information on the Admin Price Sync feature, please view **Discounting Information and Overview**.

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## What are the benefits and limitations of Bold Discounts?

Bold Discounts uses a connection with Shopify's draft orders to ensure your customers always receive the correct price for their discounted items.

### Benefits

- No variants are created.
- Faster syncing than Version 1 of Bold Discounts, allowing discounts to keep in sync with latest store prices.
- More compatible with inventory management apps.
- Follows Shopify's out of stock rules.
- Discount groups can be turned on and off automatically using a start and end date.

### Known Limitations

- Third-party checkout buttons (i.e. Amazon Pay, PayPal, Apple Pay, Google Pay, etc.) should be hidden on the cart page and only visible in the checkout.
- Third-party checkouts do not work correctly with Bold Discounts (except for Bold Cashier).
- Most currency converters must be disabled before offering sales with Bold Discounts.
- Shopify discount codes do not work with Bold Discounts unless **Admin Price Sync** is enabled. (This may be a benefit, depending on the sales you're offering).
- Draft orders remain in your Shopify admin after a customer has checked out.
- Discount groups must be paused when importing or editing products in the Shopify admin to avoid incorrect pricing with products discounted via Bold Discounts.

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## Will my discounts work on other sales channels?

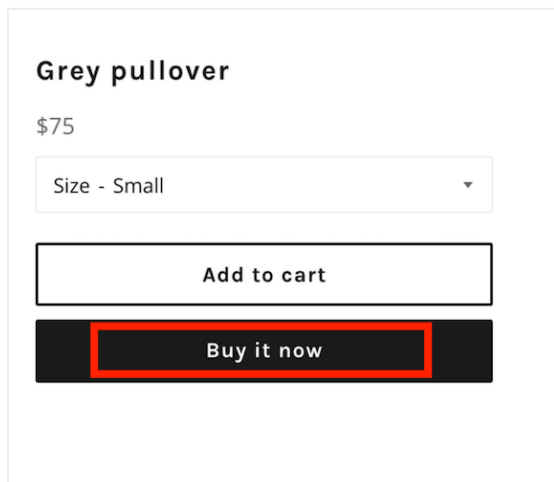
Bold Discounts primarily works on the Online Store sales channel. Discounts that are activated in the app cannot be applied to other sales channels, such as Shopify POS, unless the Admin Price Sync feature is enabled.

The Admin Price Sync feature has the ability to change the prices for products in your Shopify admin which then displays on other sales channels. Please view **Discounting Information and Overview** for more information on how to enable this feature.

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## Will Shopify's dynamic Buy Now button work with Bold Discounts?

No. Dynamic **Buy Now** buttons on your product pages skip the necessary **add to cart** functionality that Bold Discounts requires when your customers add products to the checkout. This may cause orders to not receive the discount that is being applied via Bold Discounts.



To remove this button from your store, please refer to [Shopify's help article](#).

